



VOLUNTEER AMBASSADORS

Do you love welcoming people and wanting to create memorable experiences for our volunteer community? If yes, join our Volunteer Ambassadors, one of the first teams volunteers encounter when signing in onsite.

The Volunteer Ambassador position is located in Volunteer Village. Volunteer Ambassadors act as a point of contact for all volunteers to provide answers to their questions and guidance to the ins and outs of being a #bluesfestvolunteer, including where to find their assigned area.

Volunteers in this position are responsible for the volunteer bag check, a safe place where volunteers can leave their purses, backpacks and jackets while on shift.

NEW this year - the Welcome Centre is taking the Outdoor Blues Cafe under their wing and we couldn't be happier!

The Outdoors Blues Cafe, also located in Volunteer Village, is where volunteers can enjoy complimentary snacks while on shift. Volunteer Ambassador positions within the Outdoor Blues Cafe will help with the preparation and delivery of meal services for our volunteers.

For All Volunteer Ambassadors Positions

<p>Duties:</p> <ul style="list-style-type: none"> • greet volunteers • provide information & assistance • answer questions • display & hand out RBC Bluesfest volunteer information • tag bags & provide claim chits to volunteers • position bags in the appropriate area • return bags to volunteers upon presentation of claim chits • engage volunteers to participate in fun activities 	<p>Requirements:</p> <ul style="list-style-type: none"> • must be 18 years of age or over • Accessibility Standards Customer Service Training • this position requires individuals to be energetic & enthusiastic • must work efficiently with little or no direct supervision • must be able to learn new tasks quickly • willing to work in all types of weather • willing to stand for long periods of time • some lifting may be required
<p>Skills:</p> <ul style="list-style-type: none"> • exceptional attention to detail • effective communication skills • excellent interpersonal skills • adept at learning new tasks quickly • willing to follow directions 	<p>Assets:</p> <ul style="list-style-type: none"> • Bilingualism




For Volunteer Ambassadors Positions in the Outdoor Blues Cafe

<p>Requirements:</p> <ul style="list-style-type: none"> • must be 15 years of age or over • Accessibility Standards Customer Service Training • this position requires individuals who are energetic & responsible • must wear non-slip, closed-toe shoes (e.g. runners) • a ball cap, hair net or other head covering is necessary and long hair must be tied back • willing to work in all types of weather • willing to stand for long periods of time • some lifting may be required 	<p>Skills:</p> <ul style="list-style-type: none"> • able to multi-task efficiently • effective communication skills • excellent interpersonal skills • self starter who is able to take initiative
<p>Duties:</p> <ul style="list-style-type: none"> • prep food • barbecue & grill • serve meals to volunteers & contract staff • set up & clean up of area • unloading food deliveries • maintain clean & safe work environment 	<p>Assets:</p> <ul style="list-style-type: none"> • previous food prep experience • previous grill experience • previous customer service experience • Food Handler's certificate • bilingualism

Note: Food Handler's training will be provided on the night of orientation.

 This is a wheelchair-accessible position.

 Room to grow - Supervisor positions are available on this team.